

**FCC Mail Room**

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**(100) Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<010>	Study Area Code	469001
<015>	Study Area Name	NORTHEAST COLORADO CELLULAR, INC.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Mike Felicissimo
<035>	Contact Telephone Number - Number of person identified in data line <030>	970-542-3605
<039>	Contact Email Address - Email Address of person identified in data line <030>	mike.felicissimo@viamero.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>
	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input checked="" type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

- <112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(e). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets  
 <114> Report how much universal service (USF) support was received  
 <115> How (USF) was used to improve service quality  
 <116> How (USF) was used to improve service coverage  
 <117> How (USF) was used to improve service capacity  
 <118> Provide an explanation of network improvement targets not met in the prior calendar year.

<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>

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-- See attached worksheet --

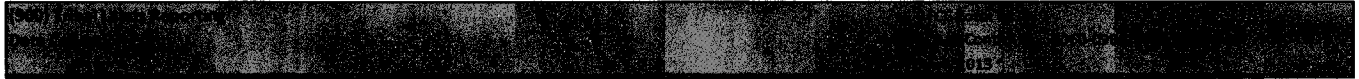
<701>	Residential Local Service Charge Effective Date	1/1/2013
<702>	Single State-wide Residential Local Service Charge	

[illegible]

<711>

[illegible]

[illegible]



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<039>	Contact Email Address - Email Address of person identified in data line <030>	mike.felicissimo@viaero.com

<910> Tribal Land(s) on which ETC Serves

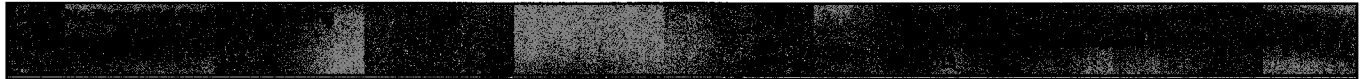
<920> Tribal Government Engagement Obligation

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select (Yes,No, NA)



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<1120> Please check this box to confirm no terrestrial backhaul  
options exist within the supported area pursuant to § 54.313(G)

☐

<1130> Please check this box to confirm the reporting carrier offers  
broadband service of at least 1 Mbps downstream and 256 kbps  
upstream within the supported area pursuant to § 54.313(G)

☐



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<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	469001C01210
		Name of attached document (.pdf)
<1220>	Link to Public Website	HTTP <a href="http://www.viaero.com/plans/type/simplicity">http://www.viaero.com/plans/type/simplicity</a>
	<p>"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:</p>	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<input checked="" type="checkbox"/>
<1222>	Details on the number of minutes provided as part of the plan,	<input checked="" type="checkbox"/>
<1223>	Additional charges for toll calls, and rates for each such plan.	<input checked="" type="checkbox"/>



<010>	Study Area Code	469001
<015>	Study Area Name	NORTHEAST COLORADO CELLULAR, INC.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Mike Feliciano
<035>	Contact Telephone Number - Number of person identified in data line <030>	970-542-3405
<039>	Contact Email Address - Email Address of person identified in data line <030>	mike.feliciano@vtaero.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))	<input type="checkbox"/>
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))	<input type="checkbox"/>
Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification	<input type="checkbox"/>
<2013>	2014 Frozen Support Certification	<input type="checkbox"/>
<2014>	2015 Frozen Support Certification	<input type="checkbox"/>
<2015>	2016 and future Frozen Support Certification	<input type="checkbox"/>
Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Certification Support Used to Build Broadband	<input type="checkbox"/>
Connect America Phase II Reporting (47 CFR § 54.313(e))		
<2017>	3rd year Broadband Service Certification	<input type="checkbox"/>
<2018>	5th year Broadband Service Certification	<input type="checkbox"/>
<2019>	Interim Progress Certification	<input type="checkbox"/>
<2020>	Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>
<2021>	Interim Progress Community Anchor Institutions	

Name of Attached Document Listing Required Information \_\_\_\_\_

Study Area Code	469001
Study Area Name	NORTHEAST COLORADO CELLULAR, INC.
Program Year	2014
Contact Name - Person USAC should contact regarding this data	Mike Pelicciolo
Contact Telephone Number - Number of person identified in data line <050>	970-542-3605
Contact Email Address - Email Address of person identified in data line <050>	mike.pelicciolo@vianet.com

<010> Study Area Code	469001
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<050> Contact Name - Person USAC should contact regarding this data	Mike Pelicciolo
<055> Contact Telephone Number - Number of person identified in data line <050>	970-542-3605
<059> Contact Email Address - Email Address of person identified in data line <050>	mike.pelicciolo@vianet.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan	Name of Attached Document Listing Required Information
(3010) Milestone Certification (47 CFR § 54.313(f)(1)(i)) Please check this box to confirm that the attached PDF, on line 3012, contains the required information pursuant to § 54.313 (f)(1)(i), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>
(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (3014) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	<input type="checkbox"/> (Yes/No) <input type="checkbox"/> (Yes/No)
(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<input type="checkbox"/>
(3016) PDF of Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	<input type="checkbox"/> (Yes/No)
(3018) If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	<input type="checkbox"/>
(3019) Either a copy of their audited financial statement, or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications	<input type="checkbox"/>
(3020) PDF of Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3021) Management letter issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	<input type="checkbox"/>
(3022) Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,	<input type="checkbox"/>
(3023) Underlying information subjected to a review by an independent certified public accountant	<input type="checkbox"/>
(3024) Underlying information subjected to an officer certification	<input type="checkbox"/>
(3025) PDF of Balance Sheet, Income Statement and Statement of Cash Flows	<input type="checkbox"/>
(3026) Attach the worksheet listing required information	<input type="checkbox"/>

Communications Reporting Carrier Report (Study Area) Name	FCC Form 485 OMB Control No. 3045-0046/048 Control No. 3045-0046 4/8/2013
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<035> Contact Telephone Number - Number of person identified in data line <030>	970-542-3605
<039> Contact Email Address - Email Address of person identified in data line <030>	mike.feliciassino@viaero.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Continuation - Report of Carrier Annual Certification Form	PCRB Form 601 Date Rec'd by: 10/15/2013 July 2013
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<039> Contact Email Address - Email Address of person identified in data line <030>	mike.felicissimo@viaero.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) Michael Felicissimo is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	Michael Felicissimo
Name of Reporting Carrier:	NORTHEAST COLORADO CELLULAR, INC.
Signature of Authorized Officer:	CERTIFIED ONLINE Date: 10/15/2013
Printed name of Authorized Officer:	Mike Felicissimo
Title or position of Authorized Officer:	Executive Vice-President
Telephone number of Authorized Officer:	970 542-3605
Study Area Code of Reporting Carrier:	469001 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	NORTHEAST COLORADO CELLULAR, INC.
Name of Authorized Agent or Employee of Agent:	Lukas. Mace, Gutierrez & Sachs, LLP
Signature of Authorized Agent or Employee of Agent:	CERTIFIED ONLINE Date: 10/15/2013
Printed name of Authorized Agent or Employee of Agent:	Steven M. Chernoff
Title or position of Authorized Agent or Employee of Agent:	Attorney
Telephone number of Authorized Agent or Employee of Agent:	(703) 584-8670
Study Area Code of Reporting Carrier:	469001 Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## **Attachments**

[illegible]

## **Line 510 – Compliance with Service Quality Standards and Consumer Protection**

The FCC's rules require that an ETC provide a "[c]ertification that it is complying with applicable service quality standards and consumer protection rules[.]"<sup>1</sup> NE Colorado Cellular, Inc. d/b/a Viaero Wireless ("Viaero") hereby certifies that it complies with applicable service quality standards and consumer protection rules contained within state and federal laws and regulations, and has further met its consumer protection commitments associated with specific state regulatory decisions designating Viaero as an ETC.<sup>2</sup> Viaero's practices ensure that it maintains compliance with these standards and rules, and Viaero constantly monitors changes in these standards and rules in order to maintain compliance, and has processes in place to implement any necessary changes to these standards and rules, as well as any changes to the CTIA The Wireless Association Consumer Code for Wireless Service ("CTIA Code"). Viaero also complies with applicable federal service quality and consumer protection requirements,

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<sup>1</sup> 47 C.F.R. § 54.313(a)(5).

<sup>2</sup> See (1) Colorado Public Utilities Commission Docket No. 00A-315T, *In the Matter of the Application of N.E. Colorado Cellular, Inc., For Designation as an Eligible Telecommunications Carrier Under 47 U.S.C. Section 214(e)(2)*, Recommended Decision of Administrative Law Judge William J. Fritzel Approving Stipulation and Settlement Agreement (December 21, 2001) (Designating Viaero as an ETC and approving stipulation between the parties which contained commitments by Viaero to implement various additional consumer protection measures, including a basic universal service offering comparable to wireline basic residential service); and Docket No. 07A-153T *In the Matter of the Combined Application of NE Colorado Cellular, Inc. for Designation as an Eligible Telecommunications Carrier and Eligible Provider in Additional Areas of Colorado*, Recommended Decision of Administrative Law Judge G. Harris Adams Approving Stipulation and Granting Application (May 28, 2008) (approving stipulation which contains specific consumer protection commitments negotiated between Viaero, the Colorado Public Utilities Commission Staff and the Colorado Office of Consumer Counsel); and

(2) Kansas Corporation Commission Docket 09-NECZ-747-ETC, *In the Matter of the Petition of NE Colorado, Inc. [sic], d/b/a Viaero Wireless, for Designation as an Eligible Telecommunications Carrier 47 U.S.C. 214(e)(2) and for Redefinition of Rural ILEC Service Areas*, Superseding Order Designating Viaero Wireless an ETC in Certain AT&T and RLEC Exchanges and Granting in Part and Denying in Part Request for Redefinition of Certain Rural Study Areas (September 10, 2010);

(3) Nebraska Public Service Commission Docket C-3324, *In the Matter of the Petition of N.E. Colorado Cellular, Inc., d/b/a Viaero Wireless, Fort Morgan, Colorado, for designation as an Eligible Telecommunications Carrier under 47 U.S.C. § 214(e)(2)*, Order Granting Application (October 18, 2005).



including Customer Proprietary Network Information rules and other federal rules and statutes protecting consumer privacy.

## **Line 610 – Functionality in Emergency Situations**

Section 54.313(a)(6) requires eligible telecommunications carriers (“ETCs”) to certify that they are “able to function in emergency situations as set forth in §54.202(a)(2)”<sup>1</sup> in connection with their provision of voice services. The Commission’s Rules do not require an ETC to describe how it is capable of handling emergencies. The referenced rule section, Section 54.202(a)(2), requires that each applicant for ETC designation must “[d]emonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.”<sup>2</sup> Although N.E. Colorado Cellular d/b/a Viaero Wireless (“Viaero”) is not an applicant, it will rely on Section 54.202(a)(2) to describe its network’s emergency functionality for purposes of Section 54.313(a)(6) as follows:

Viaero has deployed sufficient power generators throughout its network and also has the capability to deploy temporary microwave facilities quickly to the extent necessary for Viaero’s network to remain functional during emergencies. These generators and microwave facilities ensure that (1) a reasonable amount of back-up power is be available to ensure functionality without an external power source; (2) Viaero is be able to reroute voice traffic<sup>3</sup> around damaged facilities; and (3) Viaero is capable of managing spikes in voice traffic resulting from emergency situations.

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<sup>1</sup> 47 C.F.R. § 54.313(a)(6).

<sup>2</sup> 47 C.F.R. § 54.202(a).

<sup>3</sup> Certifications and demonstrations regarding broadband services are not required in carrier’s reports for calendar year 2012.



## VIAERO SIMPLICITY PLANS

PLAN	INCLUDES	1 LINE	2 LINES	3 LINES	4 LINES	5 LINES
VALUE VOICE	700 SHARED MINUTES 1,000 SHARED MESSAGES UNLIMITED MOBILE TO MOBILE UNLIMITED NIGHTS & WEEKENDS	\$35	\$70	\$100	\$130	\$160
INTRO DATA	UNLIMITED MINUTES UNLIMITED MESSAGES 300MB SHARED DATA (100MB CAP ROAM)	\$65	\$95	\$125	\$155	\$185
UNLIMITED EVERYTHING	UNLIMITED VOICE UNLIMITED MESSAGES UNLIMITED DATA (200MB CAP ROAM)	\$75	\$130	\$170	\$210	\$250

### PLAN ADDITIONAL FEATURES

VGroov \$10/Mo. • Assurance Service Plan \$5.95/Mo. • VIP International Calling Plan \$4/Mo. • Premium Voice Mail \$1/Mo.

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[Hearing-Aid Compliance](#) • [Speed Test](#) • [International](#) • [Calling Rates](#)  
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## Viaero Home Phone Service

(Basic Universal Service)

### Plan Pricing

- Price: \$19.95 per month - Unlimited Calling in Local Area
- Activation Fee (one time): \$25
- Long Distance outside local calling area: \$0.10/min

### Additional Features

- 4 Feature Bundle: \$6.00/month
- Call Waiting: \$2.00/month
- Call Forwarding: \$2.00/month
- Call Conferencing: \$2.00/month
- Caller ID: \$2.00/month
- Voice Mail: \$5.00/month
- V.P.National/International LD: \$9.95/month - offers unlimited nationwide calling along with VIP international calling rates.

### Wireless Terminal Pricing

- Retail Price: \$144.99
- Installment Price: 36 monthly payments of \$4.00/month

#### Local Calling Areas

- Colorado: Statewide Local Calling
- Nebraska: Statewide Local Calling
- Kansas: Statewide Local Calling

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